Coverage for: Individual/Family | Plan Type: HMO



KAISER PERMANENTE : TRADITIONAL PLAN

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see

https://kp.org/plandocuments or call 1-800-278-3296 (TTY: 711). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-800-278-3296 (TTY: 711) to request a copy.

| Important Questions | Answers | Why this Matters: |
|--|---|--|
| What is the overall deductible? | \$0 | See the Common Medical Events chart below for your costs for services this <u>plan</u> covers. |
| Are there services covered before you meet your deductible? | Not Applicable. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No. | You don't have to meet deductibles for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$1,500 Individual / \$3,000 Family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the out-of-pocket limit? | Premiums, health care this plan doesn't cover, and services indicated in chart starting on page 2. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> . |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See <u>www.kp.org</u> or call 1-800-278-3296 (TTY: 711) for a list of <u>network providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | Yes, but you may self-refer to certain specialists. | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> . |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common Medical Event | Services You May Need | What You Will Pay Plan Provider (You will pay the least) | What You Will Pay Non-Plan Provider (You will pay the most) | Limitations, Exceptions & Other Important Information |
|--|--|--|---|--|
| | Primary care visit to treat an injury or illness | \$10 / visit | Not Covered | None |
| If you visit a health care provider's | Specialist visit | \$10 / visit | Not Covered | None |
| office or clinic | Preventive care/ screening/ immunization | No Charge | Not Covered | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. |
| If you have a test | Diagnostic test (x-ray, blood work) | No Charge | Not Covered | None |
| ii you nave a test | Imaging (CT/PET scans, MRI's) | No Charge | Not Covered | None |
| If you need drugs to | Generic drugs (Tier 1) | \$7 / prescription | Not Covered | Up to a 100-day supply retail and mail order. Subject to formulary guidelines. No Charge for Contraceptives. |
| treat your illness or condition More information | Preferred brand drugs (Tier 2) | \$7 / prescription | Not Covered | Up to a 100-day supply retail and mail order. Subject to formulary guidelines. |
| about prescription drug coverage is available at www.kp.org/formulary | Non-preferred brand drugs (Tier 2) | \$7 / prescription | Not Covered | The cost sharing for non-preferred brand drugs under this plan aligns with the cost sharing for preferred brand drugs (Tier 2), when approved through the formulary exception process. |
| | Specialty drugs (Tier 4) | \$7 / prescription | Not Covered | Up to a 30-day supply retail. Subject to formulary guidelines. |
| If you have | Facility fee (e.g., ambulatory surgery center) | \$10 / procedure | Not Covered | None |
| outpatient surgery | Physician/surgeon fees | No Charge | Not Covered | Physician/surgeon fees are included in the Facility fee. |

| Common Medical Event | Services You May Need | What You Will Pay Plan Provider (You will pay the least) | What You Will Pay Non-Plan Provider (You will pay the most) | Limitations, Exceptions & Other Important Information |
|---|---|--|---|---|
| | Emergency room care | \$100 / visit | \$100 / visit | None |
| If you need immediate medical attention | Emergency medical transportation | No Charge | No Charge | None |
| | Urgent care | \$10 / visit | Not Covered | Non-Plan providers covered when temporarily outside the service area: \$10 / visit. |
| If you have a | Facility fee (e.g., hospital room) | No Charge | Not Covered | None |
| hospital stay | Physician/surgeon fee | No Charge | Not Covered | None |
| If you need mental health, behavioral | Outpatient services | \$10 / individual visit. No Charge for other outpatient services | Not Covered | \$5 / group visit. |
| health, or substance abuse services | Inpatient services | No Charge | Not Covered | None |
| If you are pregnant | Office visits | No Charge | Not covered | Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). |
| you allo program | Childbirth/delivery professional services | No Charge | Not Covered | None |
| | Childbirth/delivery facility services | No Charge | Not Covered | None |

| Common Medical Event | Services You May Need | What You Will Pay Plan Provider (You will pay the least) | What You Will Pay Non-Plan Provider (You will pay the most) | Limitations, Exceptions & Other Important Information |
|---|----------------------------|--|---|---|
| | Home health care | No Charge | Not Covered | 3 visit limit / day, 100 visit limit / year. |
| If you need bein | Rehabilitation services | Inpatient: No Charge; Outpatient: \$10 / visit | Not Covered | None |
| If you need help recovering or have | Habilitation services | \$10 / visit | Not Covered | None |
| other special health needs | Skilled nursing care | No Charge | Not Covered | 100 day limit / benefit period. |
| liceus | Durable medical equipment | No Charge | Not Covered | Requires prior authorization. |
| | Hospice service | No Charge | Not Covered | None |
| | Children's eye exam | No Charge for refractive exam | Not Covered | None |
| If your child needs dental or eye care | Children's glasses | Not Covered | Not Covered | None |
| | Children's dental check-up | Not Covered | Not Covered | None |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Children's glasses
- Chiropractic care
- Cosmetic surgery
- Dental Care (Adult & Child)
- Hearing aids
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (<u>plan provider</u> referred)
 Bariatric surgery
- Infertility treatment

Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

| Kaiser Permanente Member Services | 1-800-278-3296 (TTY: 711) or <u>www.kp.org/memberservices</u> | |
|--|---|--|
| Department of Labor's Employee Benefits Security Administration 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthrefc | | |
| Department of Health & Human Services, Center for Consumer Information & Insurance Oversight | 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u> | |
| California Department of Insurance | 1-800-927-HELP (4357) or <u>www.insurance.ca.gov</u> | |
| California Department of Managed Healthcare | 1-888-466-2219 or <u>www.dmhc.ca.gov</u> | |

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 1-800-788-0616 (TTY: 711)

TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-278-3296 (TTY: 711)

TRADITIONAL CHINESE (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-757-7585 (TTY: 711)

PENNSYLVANIA DUTCH (Deitsch): Fer Hilf griege in Deitsch, ruf 1-800-278-3296 (TTY: 711) uff

NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-278-3296 (TTY: 711)

SAMOAN (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-800-278-3296 (TTY: 711)

CAROLINIAN (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-800-278-3296 (TTY: 711)

CHAMORRO (Chamoru): Para un ma ayuda gi finu Chamoru, a'gang 1-800-278-3296 (TTY: 711)

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| The plan's overall deductible | \$0 |
|-------------------------------|------|
| Specialist copayment | \$10 |
| Hospital (facility) copayment | \$0 |
| | \$0 |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,700 | |
|---------------------------------|----------|--|
| In this example, Peg would pay: | | |
| Cost Sharing | | |
| Deductibles | \$0 | |
| Copayments | \$10 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$50 | |
| The total Peg would pay is | \$60 | |

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$0 |
|---|------|
| ■ Specialist copayment | \$10 |
| ■ Hospital (facility) copayment | \$0 |
| Other (blood work) <u>copayment</u> | \$0 |

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

<u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u>

Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 | |
|---------------------------------|---------|--|
| In this example, Joe would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$0 | |
| Copayments | \$400 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Joe would pay is | \$400 | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible | <mark>le</mark> \$0 |
|---------------------------------|---------------------|
| ■ Specialist copayment | \$10 |
| ■ Hospital (facility) copaymer | nt \$0 |
| Other (x-ray) copayment | \$0 |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)

Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 | |
|---------------------------------|---------|--|
| In this example, Mia would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$0 | |
| Copayments | \$200 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Mia would pay is | \$200 | |

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.